

### **Note pop-up for smartcard users (01/11/20)**

- Customers with current RBWM Zone 1 & 2 period smartcards can continue to top up using the simplyMaidenhead ticket type
- Zone 3 Multi-12 smartcards are no longer available from Sunday 1<sup>st</sup> November. If you require your Multi-12 pass you will need to get it exchanged for a simplyMaidenhead or simplySlough & Windsor version. Customers should have all received an email if this affects you. If you need any help or have any questions, please contact Barry Coke on 0118 973 3486. Thank you.